

## 12. Account Transfer

Learn how to transfer your account to a new owner.

- Transferring your MP Controller account

# Transferring your MP Controller account

In the case you want to transfer your account to a new owner, we need to perform the transfer manually and it will cost 10 Euros payable via PayPal at

<https://www.paypal.com/paypalme/mpmidiAccTransfer>

or by sending via PayPal at address [paypal@mpmidi.com](mailto:paypal@mpmidi.com)

Send us an email from the email address you have registered with MP MIDI. In the email message you must state that you want to transfer your account to a new owner and provide the following information:

1. The model of the MP Controller you want to transfer (Model 1A, 1A+, 2A)
2. name of the new owner.
3. email of the new owner.

We will create a new account for the new owner and send them by email instructions on how to setup.

Please note that accounts transferred after the six months from the original purchase date will not be eligible for priority email support, however they are eligible for free limited email support. If you would like to purchase a priority support package for a transferred account, please contact us at [support@mpmidi.com](mailto:support@mpmidi.com).

For transferring a UPDD Touch-base license **see here**.

We do **not** transfer or sell licenses for used MP Controllers unless the current registered owner submits a written transfer request to us.

If you purchase a used unit without the original owner's cooperation, you will not be able to obtain a license or use of the MP Controller's software. Before buying a used MP Controller, please ensure that the original owner is available to request the license transfer.