7. Display restarts

MP Controller display restarts constantly (flickering)

The cause for this is that the monitor does not receive enough power.

These steps may help to resolve the problem.

- use a different USB port from the computer that provides more power.

- use shorter USB cables (1m recommended cables **here in section USB-C to USB-A**)

- use a powered USB hub

- use a Y-cable for Model 1A/1A+

For model 2A you can use the additional power port to provide more power using a wall adapter 5V/2A minimum or a power bank as explained **here**



For model 1A+ and model 2A If when changing the brightness or switching to a preset with high brightness (such us the FPS) the monitor restarts, it means is not receiving enough power to support the level of brightness.

For mode1 1A+ you also have the option to connect a wall adapter on the internal LCD board which has an additional USB-C port. To get to that port you have to unscrew the bottom cover.

For model 1A use the **Y-cable** to provide additional power.

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