

## 9. Mac - "Invalid mph.license" message

If you get a message on the left bottom corner of the MP Host that the license is invalid it means that the **mph.license** file was not generated for that computer.

You can use the License Manager application (recommended) to create a new license. Download it from the user portal.

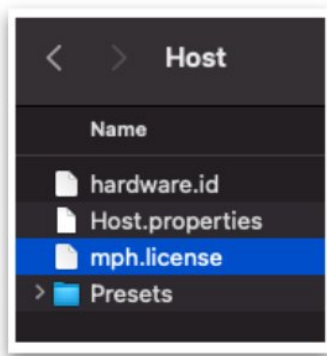
The **hardware.id** file is a digital signature of your computer and your mp controller combined, so it is passed to our user portal to generate a license.

Alternatively, if you have copied the **hardware.id** and/or the **mph.license** file from another computer (perhaps using the Mac Time Machine) delete both the **mph.license** and **hardware.id** files and run the MP Host in the DAW to create a new **hardware.id** file.

Unload any instances of the MP Host and then load one MP Host in the DAW. It will create the **hardware.id** file automatically.

Then, log on your user portal account (see email when you purchased the MP Controller) and upload the **hardware.id** file to generate a new **mph.license** and download it. Then place it in the /MP/Host folder as shown below:

The **hardware.id** and **mph.license** files should have these 2 exact names.



### Related articles:

[Activating the MP Controller on other computers](#)

[Get the mph.license from the user portal](#)

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