

9. Running the UPDD Diagnostics to troubleshoot the touch screen

Troubleshooting the UPDD touch-base driver

If the touch hardware is listed in System Report but touch is still not functional, open the Diagnostics from UPDD console and run the diagnostics:

<https://support.touch-base.com/Documentation/50453/Diagnostics-procedure>

You will be asked to draw some patterns.

It will create a zip file on your desktop and this can be sent to support@touch-base.com

Revision #2

Created 26 April 2025 06:03:52 by Admin

Updated 26 April 2025 10:38:46 by Admin